

Trade Release



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The National Business Center's Aviation Management Directorate Hosted International Aviation Expert in Training Sessions

WASHINGTON – The National Business Center (NBC), Aviation Management Directorate's (AMD) Alaska Regional Office (AKRO) teamed up with the Medallion Foundation to host training courses with Aviation Safety expert Mike Doiron. Mr. Doiron is a World Class Instructor in Aviation Safety and AMD was pleased to host two of his courses: System Safety and Human Factor Workshop in March 2009. Both courses were held in AKRO's



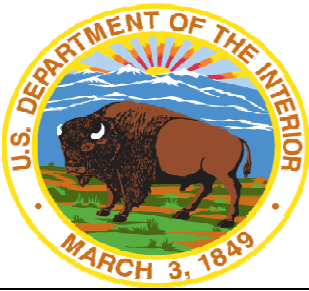
Students attending AMD's System Safety course at AKRO's new training facility in Anchorage, Alaska.

new state of the art training facility in Anchorage, Alaska. Thirty- seven students, representing both government and commercial aviation organizations, took part in the courses.

"Partnering with aviation safety organizations like the Medallion Foundation is key element of our Safety Management System and our philosophy of continual improvement."

Mark Bathrick,
Associate Director,
NBC/AMD

In April of 2008, AMD received the Interagency Committee for Aviation Policy's (ICAP) Gold Standard Certification for the Federal Aviation Administration's Aviation System Standards. Attainment of this coveted certification signified that the NBC's AMD is committed to achieving excellence in aviation safety. AMD's continuous participation and hosting of educational aviation safety training courses, is just one example of AMD's commitment to endless improvement in the safe, effective, and efficient use of Federal aviation assets. Approximately 80% of aviation incidents are linked to human performance, which is why safety training is important for NBC's AMD employees. The two courses focused on the human element and strategies to reduce risk and incidents.



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The Medallion Foundation is a unique public-private organization founded in Alaska to reduce the high number of aviation mishaps in that state. NBC's Aviation Management Directorate has had a close working relationship with the Medallion Foundation since 2006. In August 2008, the Alaska Regional Office was the first government agency to receive recognition in the Medallion's Five Star Program. This achievement was noted in an NBC News Release on October 10, 2008. Harry Kieling, AKRO Regional Director, said of the recent training, "This is just one more example of the relentless emphasis that AMD places on aviation safety." The NBC's AMD will continue to seek improvement and learning opportunities to raise the safety standards, increase the efficiency, and promote the economical operation of aircraft activities in the Department of the Interior.

The NBC-AMD is an ISO-9001 certified Federal Line of Business, headquartered in Boise, Idaho with regional offices in Anchorage, Alaska; Atlanta, Georgia; Boise, Idaho, and Phoenix, Arizona. They provide services to more than 20 Federal agencies outside of the Department of the Interior through established Interagency Agreements. AMD's mission is to assist customers improve their aviation safety posture and achieve economies and efficiencies in aviation operations thereby allowing customer to focus scarce resources on their core mission. The Directorate provides high quality aviation services through established and documented processes based upon continual improvement.



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