



# News Release

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## **National Business Center's Human Resource Directorate Welcomes the Institute of Museum and Library Services as Its Newest Customer**

WASHINGTON – The Department of the Interior's National Business Center's (NBC) Human Resource Directorate (HRD) is pleased to announce its newest customer, the Institute of Museum and Library Services (IMLS). IMLS is the primary source of Federal support for the nation's 122,000 libraries and 17,500 museums. The Institute's mission is to create strong libraries and museums that connect people to information and ideas. The Institute works at the national level and in coordination with state and local organizations to sustain heritage, culture, and knowledge; enhance learning and innovation; and support professional development.

IMLS transitioned from its previous payroll provider and began using NBC's HRD's Federal Personnel/Payroll System (FPPS) and Quick Time and Attendance in May 2008. NBC is delighted to announce the IMLS implementation of their HRD services, which advocates the NBC's economies of scale model.

The NBC's HRD FPPS is a modern, highly sophisticated and integrated management system, which provides an extensive array of Human Resource and payroll automation support. The Time and Attendance System is a paperless system, which eliminates redundancy and reduces payroll error rates to near zero. IMLS's decision to have NBC's HRD handle its agency's payroll and time and attendance records, allows the Institute to

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"NBC's vision is to be the preferred Shared Services Provider for business management services. We take pride in providing outstanding services and support to our clients and are pleased to have been selected by IMLS.

Doug Bourgeois,  
Director  
National Business Center

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more fully focus on its core mission “to create strong libraries and museums that connect people to information and ideas.” To learn more about the Institute, please visit [www.imls.gov](http://www.imls.gov). To learn more about the NBC’s HRD, please visit: <http://www.nbc.gov/human/index.html>

**About the NBC** - Quality customer service, innovation, and best value are the cornerstones of the NBC. For over 30 years, the NBC has been supporting Federal government agencies as a Shared Service provider, establishing world class business management systems and services. NBC’s portfolio of services include: Budget and Finance systems and services, Human Resources and Payroll services, Training Services, Acquisition Services, Appraisal Services, Aviation Management Services, Information Technology Services, as well as Administrative Support Services to include Drug and Alcohol Testing. Our workforce of dedicated professionals with unsurpassed knowledge of Federal business practices, along with our ability to leverage government and commercial best practices, allows us to service our customer base of more than 150 government agencies. For additional information about the NBC see, <http://www.nbc.gov/index.html>